

FAQs

How often will the in-house rehabilitation staff work with my loved one?

The in-house rehab staff is onsite 7 days a week. The rehab team works alongside nursing to develop individualized, patient-specific goals. We pride ourselves in our interdisciplinary approach to care, where all staff members are working together to assist the patient in meeting their health and wellness goals.

Can I bring my own furniture?

Riverside will furnish your family member's rooms with everything they require. We do, however, encourage residents to bring personal items such as family photos, a familiar bedspread, and treasured knickknacks to make it feel like home.

What safety precautions are you taking for COVID-19 and other infectious disease?

Our facility adheres to the CDC, State and County COVID-19 recommended protocols. Our staff utilizes frequent hand washing, mask enforcement and daily deep cleaning of our facility to minimize the exposure and spread of COVID and other infectious diseases.

What screening measures are in place upon arrival to the facility?

Everyone entering the facility is screened for temperature and COVID signs and symptoms. Upon entry everyone must wear a mask at all times.

Do I need to bring my medications?

No, we will order and administer your medications.

What is the difference between long-term care and short-term rehabilitation?

Long-term care residents are patients that no longer function independently and need assistance with activities of daily living such as grooming, dressing, eating and medication management.

Short-term rehab patients are individuals that only need a short stay to regain strength before discharging back to their prior living situations. Short terms stays do not exceed 100 days.

What services and types of therapy are offered?

We provide physician-led, skilled nursing and therapy (physical, occupational, and speech) services.

Who determines the length of stay and determines when you will be discharged?

Upon admittance to our facility, our clinical staff of physicians, nurses, therapist, and a social worker will assess each patient's current level of function, prior level of function and discharge disposition. Once a complete clinical picture is gathered, a plan of care meeting will be scheduled with our clinical team, patient, and family. At this time, your plan of care will be discussed along with a projected discharge date.

What is a typical length of stay for short term skilled services?

Every patient's clinical needs differ depending on their need for skilled services, an average length of stay typically ranges from 10-21 days.

How do I get to my off-site appointments?

Our facility has a van that can provide transportation to off-site appointments. Scheduling with the van driver is required.

What activities are available?

We pride ourselves in ensuring that our patients have multiple life-enriching activities available throughout the day and on weekends. We offer bingo, arts and crafts, exercise classes, cooking classes, and movies under the stars, just to name a few. Our activities calendar is updated monthly to ensure our patients are always participating in new and exciting activities.

What articles of clothing should I bring?

Comfortable, loose-fitting clothing for 5 to 7 days. We ask that all clothes and personal belongings are labeled.

Are rooms private or shared?

Most rooms are companion rooms, however semi-private and private rooms are available.

Can I bring my pet?

We are a pet-friendly facility and encourage your furry friends to visit!

What other items should I bring with me?

- Eyeglasses and eyeglass care
- Hearing aids
- Dentures and dental care supplies
- Toiletries (facility will provide, but if you prefer certain brands, please bring with you)
- Cell phone and charger
- Reading materials

Is smoking permitted in the facility?

We are a tobacco-free facility. If you are a smoker, we can offer a nicotine patch for your stay.

Are salon/barbershop services available for male and female residents?

Yes, we have an onsite beauty salon with patient-friendly pricing.

What documentation should I bring?

- Photo ID Card
- Social Security Card
- Medical Insurance Cards (if applicable)
- Medicare or Medicaid Card (if applicable)
- Financial and Medical Power of Attorney Documentation (if applicable)